

Lucas Hanssen

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EDUCATION

Electrical and Computer Engineering

Oregon State University

Minor: Computer Science

2016-2020

Junior Standing

Engineering GPA: **3.30**

Relevant Coursework

- Computer Organization and Assembly
- Electronics
- Electric and Magnetic Fields
- Signals and Systems

WORK EXPERIENCE

Summer Parks Counselor

Jun. 2015- Aug. 2015

City of Salem, Part-time

- Coordinate and lead education activities for children between the ages of 5 and 12.
- Resolve interpersonal conflicts and educate on important social lessons.
- Prepare activities for the next day including transport of needed tools.

Product Support Specialist

Jun 2016 – Sep 2016

Garmin Int., Full-time

- Identify and troubleshoot technical problems over the phone within a 15 minute quota.
- Encourage and deescalate incoming callers in the pursuit of resolving their issues.
- Determine the best course of action when given an unsolvable problem.

Food Service Worker

Sep 2017 – Dec 2018

Oregon State Housing and Dining Services, Hybrid

- Operate and collaborate in a fast paced environment to satisfy 200+ customers in 3 hours.
- Organize 15+ orders for delivery, prioritizing destinations based off multiple variables.
- Delegate and assist others in the kitchen to quickly finish orders, store foods and clean the kitchen.

Building Service Assistant

Jun 2018 – Present

Oregon State Housing and Dining Services, Hybrid

- Perform a variety of tasks independently with little direction.
- Cooperate in a diverse group to efficiently clean over 1000 rooms on campus.
- Prioritize resources to appropriately store and handle all of UHDS linen.

SKILLS

Languages

C, C++, Python, Java, AVR

Information Technology

Computer Assembly and Setup

Software

MATLAB, L^AT_EX, SPICE, Atmel Studios, VirtualBox