What is one thing you’ve learned from your experience working at the Academic Success Center or Writing Center?

As soon as I began training with the Academic Success Center, I felt a prompt sense of support and community from the team I was getting to know. Everyone was amiable, inclusive, and honest — all great qualities of a solid team. While growing with the team, I have learned the importance of transparency in groups, 1-1’s, and with myself. I find it is helpful so we can make truthful and constructive contributions in discussions. It promotes building genuine connections with the people we coach. Furthermore, it helps me make decisions that guide my goals and achieve them. – Ulises, Academic Coach

As an Academic Success Center employee, I have learned a lot about the importance of collaborative learning, cultivating a sense of belonging, and managing a group. No, that isn’t one thing, but one of the most important things was making people feel comfortable and included. This made a huge difference in their attendance and overall learning. I learned that kindness goes a long way when you are working alongside other students. – Julia, SI Leader

I’ve had the opportunity to work with and meet such great people during my time working for the Academic Success Center. One of my most important takeaways is that it is important to take time to learn about each student’s story, because they’re all unique in their own way. The ASC is more than just letting you know what resources are available on campus, it’s about helping students feel supported in every step of their journey at OSU. – Maria, ASC Strategist

Working in the Studio has been the greatest preparation I’ve had for graduate school. Through my work I’ve learned how to conduct better research using library resources as well as how to create citations for the mostly widely used citation styles. However, what the Studio has taught me that’s most important is how to serve as a peer. Explaining strategies of the writing and research process and having the confidence to teach are skills that I gained through Studio sessions and that will be vital in my graduate teaching position. – Isaiah, Writing Consultant

I learned how to meet people where they're at in their academic journey and actively listen better. – Ruta, Academic Coach

I learned about the different backgrounds, circumstances, and challenges students go through. I see the resilience and determination of students and the benefit of being able to talk over a new plan. The ASC recognizes the determination of students, and follows the science of learning in order to better support students. The ASC is not just your typical department, but rather one filled with people who are kind, understanding, and there for us students. – Bo, ASC Strategist

Coaching pushed me out of my comfort zone and strengthened my communication/people skills, particularly around asking open-ended questions, listening, and starting a conversation with a stranger (student). Doing so allowed me to gain confidence in my professional verbal communication, which has not only helped with having successful coaching appointments but has also been useful outside of coaching in my classes and internship interviews. – Nuha, Academic Coach